Description:

The Board of Medicine licenses and regulates physicians and other health care providers.

Major Functions and Targeted Performance Standard(s) for Each Function:

- 1. Licensing and Discipline Meet or exceed the public demand for information
 - A. 100% of written requests for information are responded in 72 hours or less. Board orders available to be downloaded from the license verification web site.

	Actual	Results	
2000	2001	2002	2003
	90%	95%	100%
	Projected	l Results	
2004	2005	2006	2007
100%	100%	100%	100%

- 2. Licensing and Discipline Accurate and expeditious verification of professional and paraprofessional licensure.
 - A. Instant license verification via a web based license verification system.

	Actual	Results	
2000	2001	2002	2003
	72 hours	72 hours	'2 hours/Writen >5 mins/Web
	Projected	d Results	
2004	2005	2006	2007
72 hours/Writen >5 mins/We	12 hours/Writen >5 mins/Wel	72 hours/Writen >5 mins/We	2 hours/Writen >5 mins/Web

- 3. Licensing and Discipline Meet public demand and licensee due process in the complaint resolution process.
 - A. Receipt and processing of complaints accomplished in time parameters in 90% of all cases.

	Actual	Results	
2000	2001	2002	2003
	90%	90%	<90%
	Projected	d Results	
2004	2005	2006	2007
<90%	<90%	<90%	<90%

- 4. Prelitigation Improve data collection and improve administration of pre-litigation process.
 - A. Data collection improved, administrative processing time decreased, funding and staffing stable. Hearing date scheduled in not greater than 90 days.

	Actual	Results	
2000	2001	2002	2003
	Benchmark	Benchmark	NGT 90 days
	Projecte	d Results	
2004	2005	2006	2007
NGT 90 days	NGT 90 days	NGT 90 days	NGT 90 days

- 5. Administration Identify and address the training needs for staff and members
 - A. Staff and members orientated and trained in functional area.

	Actual	Results	
2000	2001	2002	2003
	Ongoing	Ongoing	Ongoing
	Projected	d Results	
2004	2005	2006	2007
Ongoing	Ongoing	Ongoing	Ongoing

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- 6. Administration Utilize technology to improve agency function and reduce cost.
 - A. 100% paperless board and committee meetings.

Actual Results			
2000	2001	2002	2003
	0	25% (delayed)	<50% (delayed)
	Projecte	d Results	
2004	2005	2006	2007
50% (delayed)	70%	100%	100%

- 7. Administration Improve and cultivate public outreach.
 - A. Board initiates or participates in four public outreach/ licensee activities per year.

	Actual	Results	
2000	2001	2002	2003
	0	2 Outreach Activities	3 Outreach Activities
	Projecte	d Results	
2004	2005	2006	2007
4 Outreach Activities	4 Outreach Activities	4 Outreach Activities	4 Outreach Activities

Program Results and Effect:

The board is able to carry out its mission of public protection through licensure and regulation of physicians, physician assistants, physical therapists and assistants, occupational therapists and assistants, respiratory therapists, dietitians and athletic trainers. The Board is able to fulfill obligations to Idaho court system on prelitigation hearing panels on malpractice claims for all Idaho hospitals and physicians. The Board is able to increase licensee and public knowledge of the Board's function.

For more information contact Nancy Kerr at 327-700.